

Hello Latin America & Canada!

Check out *your* website at: <http://tricare15.army.mil>

- **Your homepage has a new look!**
- **New enrollment process will affect you! DOES and NED are coming!**
- **Pharmacy copayment structure needs to be understood!**



TRICARE Region 15 Spring 2001 Conference

Well, the TLAC Conference was a fantastic success! There were over 80 attendees including 50+ POCs and many personnel interested in the TDY, Deployed, and On-Leave benefit. Congratulations to our POC of the Year award winners: SMSgt Davis from Central America, Ms. Miriam Mirabelli from South America, and MSgt Meaux from the Caribbean Basin. Check out the photos at <http://tlac/confphoto15.htm>

The TLAC Conference briefs are on the web at <http://tlac/conf15.htm>.

“Best Practice” Regarding Requests for Country Clearance

During the conference Moira Cormack indicated Argentina includes a paragraph on requests for country clearances that outlines the procedures for TDY and Deployed personnel to follow to access urgent or emergency healthcare while in the host country. Here is the wording:

“Urgent Health care for active duty military: You are reminded that for urgent medical care (that is not routine) you must contact the International SOS PCM Call Center. The AT&T Number is (*your access # here*). Once you have reached AT&T you dial ISOS at 800.834.5514. This number is answered by a Registered Nurse 24 hours per day and they will provide instructions and/or referral. If you have an emergency and cannot make the call, your superior must call within 24 hours of your emergency. Failure to call ISOS will require the member to pay the provider or health care facility upon receiving treatment and filing for reimbursement through the TRICARE OIC at the active duty service member’s duty station. Please ensure widest dissemination of this information to all TDY/Deployed members.”

Passport/Visa for Foreign National Spouses

When active duty personnel marry a foreign national there are some hoops to jump through before the new spouse can leave the country. The foreign national spouse must:

- Have a passport (individual pays for it).
- Have some immunizations that can vary by country (TRICARE funded through ISOS).
- Have a physical examination including HIV test (TRICARE funded through ISOS).
- Have a Visa to enter the U.S. or other destination country, and in some cases to leave the host nation (individual pays for it if there’s a fee).

Family Member ID Cards

How long has it been since you dusted off your family members’ ID cards? It’s time you did! Today, DEERS is fairly forgiving if an ID card expires or your child turns 10 and doesn’t get an ID card right away. There’s a 120 grace period to get them renewed. Be prepared, this won’t be the case for much longer!

Once the new enrollment system takes effect this June, DEERS eligibility will be lost the day after your ID card expires and Prime enrollees will be disenrolled! Don’t let those ID cards expire! There are methods to get new family member ID cards, but it can take up to three months.

If you’re traveling to the United States this summer, be sure and call the TSO if you anticipate needing care while traveling.